

Refund Policy

Last updated 25-DEC-2022

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may request for a full refund unless you have not purchased received the source file. If you have requested for more than 10 revisions you will be entitles for a partial refund.

Refunds

All refunds must be requested within 10 days of the order placed.

For any refund you may contact us on hello@felixlead.com . You can also send us a message by visiting our website www.felixlead.com. The refund will be processed immediately after requested and it may take 3-7 working days.

You will be notified via email when your refund has been processed.

Exceptions

Instances when refunds cannot be processed:

- If the source file has been delivered
- If the refund has been requested after more than 10 days of placing the order
- fully refund cannot be arranged for orders with more than 10 revisions.

Please Note

- A transaction fee may be charged for refunds.

Questions

If you have any questions concerning our refund policy, please contact us at:

Email: hello@felixlead.com

Web: www.felixlead.com

Whatsap: +971 52 876 8410