

Privacy Policy

Felix Lead LLC (hereinafter also referred to as 'We') consider the protection of your privacy as being important and has therefore put processes in place to facilitate the due protection afforded to you by law.

This privacy policy and data protection statement provides you with information about the processing of your personal data and your data protection rights when using our website.

Any communication you wish to make made in connection with this policy should be directed to the addressed to the Attention of the Data Processor;

Felix Lead LLC (Company Formation No. 2219653)

Address: Email: hello@felixlead.com

Web: www.felixlead.com

Whatsap: +971 52 876 8410

The scope of protection

The object of protection, is your personal data which would include your name, contact details, and information provided to us we ensure confidentiality of your data while in our exclusive possession.

Your personal information and data may be collected by us and processed and may also be provided by us to other service providers with notice to you, in facilitating the provision of our services and products to you. However, we do not have the capacity to ensure the same level of protection where such information and data are in the hands of third parties.

WE may also use your contact and personal details in marketing its products, provided that you specifically agree to our doing so, by subscribing for such promotional information. Unsubscribing from this facility will ensure that your personal data or information is not relied on in our marketing.

Links to third-party websites and social media

If websites and services by other site owners are linked to this website, they have been and will continue to be designed and supplied by third parties. We have no influence on the design, content or function of third-party services. Please note that third-party sites linked to this website may have their own cookies which are installed on your device to collect personal data. In such cases you may wish to obtain more information directly from the owners of the third-party websites linked to this site.

Additionally, you may choose to access our social media sites. In this case too your personal data may be collected and used by the owners of these platforms, and any assurance as to the protection you may be afforded should be obtained from the operators of those platforms.

Retention period

Where our services have been utilized in obtaining information/data, IT could be retained in our records for a maximum period of 5 years. The period of 5 years will be computed from the date on which it was first recorded in our system. The information would however be permanently deleted at the end of the said 5 year period, unless otherwise required by applicable law.

In other instances we generally apply the rule whereby we only save your personal data for as long as they are required to fulfill their purpose or if you have given your consent, until you revoke your consent. If you revoke your consent, we erase your personal data, unless further processing is permitted under the relevant applicable statutory provisions. We also erase your personal data if we are under an obligation to do so on legal grounds.

Rights of data subjects

As a data subject you are entitled to the following rights:

- **Right to information:** You have a right to access the data we have stored about you as a person.
- **Right to rectification and erasure:** You can require us to correct inaccurate data or provided that the legal grounds are in place to erase your data.
- **Restriction of processing:** Provided that the legal grounds are in place, you can require us to restrict the processing of your data.
- **Data portability:** If you have provided us with data on the basis of a contract or your consent, and as long as there are legal grounds, you can require us to send you the data you gave us in a structured, commonly used and machine-readable format, or you can require us to send your data to a different controller.

Objection to data processing:

If there are reasons arising from your specific situation, you are entitled to object to our processing of your data at any time, provided that such an objection has its legal basis in a “legitimate interest”. If you make use of your right to object, we shall discontinue the processing of your data, unless we can, within the parameters of the law, demonstrate legitimate grounds for further processing, outweighing your own rights.

To make use of your right to object, please use the contact details specified above.

Revocation of consent: If you have given us your consent to the processing of your data, you can revoke the same at any time with future effect. This, however, does not affect the legitimacy of processing your data until the date of revocation.

Right to lodge a complaint with the supervisory authority: You may lodge a complaint with the competent supervisory authority if you believe that the processing of your data has breached the latest applicable law. To do so, you can contact the data protection authority responsible for your place of residence or country or the data protection authority responsible.

Your contact with us: In addition, if you have any questions about the processing of your personal data, your rights as a data subject or any consent you may have given. Please feel free to contact us without incurring any charge. To exercise any of the aforementioned rights, please contact the Data Officer at the address of the Data Processor specified above.

We reserve the right to make changes to this content. In the event thereof you will be provided notice thereof.

Disclaimers

Please note that while every effort is made to reasonably ensure the accuracy, timeliness, relevance and completeness of the content hosted on this website, viewers are advised that such information is intended for general informational purposes only and that we do not guarantee its accuracy, timeliness, relevance or completeness nor that the information is suitable for specific usage.

We disclaim any and all liability arising from the use of or reliance on any information provided on this Website.

Acceptance

Prior to you accessing the website, please satisfy yourself of the adequacy of the protection to your privacy afforded by us and confirm your acceptance thereof and of the terms as specified.